ABOUT US

Located in Nonthaburi, Thailand, the TOT Academy traces its origins to the establishment of the Telecommunication Training Center of Thailand in 1973 through support from ITU.

In 1978, the first technical telecommunication training program was completed, which provided technical manpower to the Telephone Organization of Thailand.

The organization went through a restructuring in 1995 to reflect the new telecom technology and business structure changes.

Finally, in 2005, the organization was renewed and re-named TOT Academy in order to better represent its mission as a telecom professional training academy that strives to be one of the leaders in ICT learning solution providers in South East Asia.

WHAT WE DO

Main Activities

Our main tasks involve not only developing human resources in our company, but also providing and supporting the capacity building needs of wider segments at the International Level (International Training and Workshop), National Level, and Corporate Level.

International Level:
- Designated by the MICT (Ministry of Information and Communication Technology), TOT has been appointed as the ITU Asia - Pacific Centre of Excellence, Business Management Node.
## WHAT WE DO (continued)

### Main Activities

#### International Level:

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<th>Year</th>
<th>Activity</th>
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| 2013 | Arranged several workshops, such as:  
- NGN Interconnection: Cost and Pricing (Sep. 17-19)  
- IPv6 Infrastructure Security for Telecom Networks (Jul. 23-26)  
- Infrastructure Sharing Models and Practices (May 20-23) |
| 2012 | Lead negotiations in important topics, such as:  
- NGN Business Planning, International Mobile Roaming, IPv6 Migration Strategy, and Wireless Broadband Roadmap Development |
| 2011 | Organized a main workshop event, the IPv6 Migration Strategy for Telecom Service Providers Sustainability and Telecasters. |
| 2010 | Organized three main workshops and activities:  
- Developing Human Resource Management Skills for Telecom Organizations  
- The Spectrum Management System for Developing Countries (SMS4DC)  
- 3G Network Cost Modeling |

#### Professional ICT training courses for APT member countries:

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<th>Year</th>
<th>Activity</th>
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| 2013 | Organized one face-to-face and one online training provided for and selected by APT training project of this year:  
- The Evolution to 4G Wireless Design Challenge (Sep. 16 - 20);  
- The Introduction to Telecom Policy and Regulation Part A: 6-week online (Oct. 28-Dec. 7)  
- Follow up Part B (face-to-face) to take place in the beginning of Y2014 schedule |
| 2012 | Organized three workshops that attracted great interest:  
- Network Assessment and Traffic Measurement  
- Routing Technique and IP Platform  
- Cloud Computing Implementation and Application |
| 2011 | Provided training in 4 events:  
- 3G Mobile Broadband  
- IPv6 and Its Deploying Environments  
- Technology and Application of IPTV  
- Internet Age Revolution – 3G |
| 2010 | Training provided on three interesting topics:  
- Network Security in Action  
- Cognitive Radio Technology  
- WiMax/LTE Technology |
| 2009 | Two training courses were offered:  
- Radio Spectrum Management  
- The next Era of Wireless Communications |
WHAT WE DO (continued)

Main Activities

International Level:

- **Others:**
  Training courses designed for special groups, such as the “Introduction to Basic Information Technology World Wide Web” course and the “Intermediate Computer Course” for Lao Telecommunications Co., Ltd.

  In 2011, the TOT Academy offered the “NGN Fiber SDH Course” for Bhutan Telecom Ltd.

  In 2009, the TOT Academy provided training for the KOREA IT Learning Program (KoIL).

  The TOT Academy cooperated and arranged special training for ADB-GMS (Asian Development Bank – Greater Mekong Sub-region) and offered the NGN & Network Security Course, among others.

National Level:

The TOT Academy supports national ICT skill/competency development for the Ministry of Information and Communication Technology (MICT) and the Thailand Professional Qualification Institute (public organization), among others.

Main service domains are:

- **Pre-career Program**
  Education and training to prepare students/aspiring ICT professionals for the ICT labor market/industry’s required standardized skills. This year TOT’s CSR project included supporting the MICT Policy of “Smart Thailand”, designed to reduce the digital divide in the country by 80% by 2015. Support focuses on developing and improving the quality of professional broadband access technicians.
WHAT WE DO (continued)

Main Activities

National Level:

- Public Service
  TOT Academy promotes the National Skill Standardization Center and educates stakeholders by providing public training and seminars.

Corporate Level:

Training courses are designed to suit the corporate segment’s both in-house and public training. The in-house training center is for TOT Public Company Ltd.

In the case of the public training, we have served more than 30 organizations in developing their employees’ ICT skills and related knowledge.

We have more than 50 training off-the-shelf courses for our clients.

TOT Academy’s Other Services include:
Training facility rental services
Sport services

To cover all services, the Center counts with four hotel buildings and accommodation services.

IMPACT

Improvement of human capital development through training and services to meet the challenges created by a rapidly changing ICT.
FUTURE PLANS

Activities for 2014

Academy-related activities for 2014 include:
- Human capital development in ICT, skills upgrading and certification.
- Enhancement of cyber security and telecom occupational skills.
- Project bidding of human development in ICT for MICT and THAI government. The project includes pre-planning for upgrading human development in ICT in 70 thousand villages and districts to enable appropriation of ICT for their local community.