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ABOUT US

The Information and Communications Technology Office (ICTO) was created as the primary policy, planning, coordinating, implementing, regulating, and administrative entity of the executive branch of Government that promotes, develops, and regulates integrated and strategic ICT systems and reliable and cost-efficient communication facilities and services.

As the lead agency for promoting the strategic use of ICT in the government, the ICTO is mandated to sustain a continuing supply of ICT competent manpower to ensure effective and efficient eGovernance. This is achieved through the National Computer Institute (NCI), which acts as the ICT training arm of and for the government.

WHAT WE DO

Main Activities

NCI provides appropriate and high-value competency-based ICT training in three (3) major tracks (eGovernment Management, Applications Development and Technology Solutions) for all government professionals (users, technical specialists and managers/executives) both at the national and local level, including faculty and staff of state universities and colleges (SUCs) nationwide.

NCI is accredited by the Civil Service Commission so that all successful trainees and passers of the ICT Proficiency Exams are automatically granted ICT Specialist Eligibility.

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WHAT WE DO (continued)

NCI also leads the development of the National ICT Competency Standard (NICS) for various job roles within the public sector to ensure that courses/seminars offered to the target groups by the Institute are competency-based.

In partnership with the APEC Digital Opportunity Center (ADOC), NCI implements a community outreach program to address the widening digital divide. This is done through the conduct of basic ICT trainings for specialized groups.

Academy-related Activities

- NCI became an Academy Partner in March 2011.

- A "Consultative Meeting: ICTD for Young Leaders Programme" was conducted with Presidents and ICT Coordinators of various universities and colleges in attendance during the Academy's launch.

- 56 Academy-related seminar-workshops for 1,621 executives have been conducted since the Academy's launch.

- Participants to the seminar-workshops include representatives from both national and local governments, academe and industry.

- NCI piloted the implementation of the Monitoring and Evaluation (M&E) Academy tool in the 4th quarter of 2012, and has been implementing it since then.

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WHAT WE DO (continued)

In tandem with the annual celebration of the ICT Month (June of each year) in the Philippines, NCI conducted series of technical talks, in which topics addressed in the Academy modules and the ICTD for young leaders program were included:

June 2011
 ICT4ALL:
 Innovation, Technology and Diversity.

June 2012
 Empowering the Youth through ICT:
 On-the-Spot Poster-Making Competition on the theme: "ICT: Enabling the Dreams of the Youth"

June 2013
 ICT4ALL:
 Technology, Education, Business and Governance.
 Turning Today's Youth into Tomorrow's Leaders.
 Primer Series Launch / Sub-Regional Training of Trainers.
 Primer Series 1 and 2.

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IMPACT

Attendees to the various seminar-workshops have developed various "value-added" draft or working documents, including:

- ICTD Plans (agency/sector level)
- Agency eGovernance Framework
- Sector/Agency Security Policy Framework
- Project Management Plan for Agency ICTD Projects
- Agency ICT Service Management
- Agency Social Media Policy Framework
- IT Performance Assessment Framework
- Disaster Management Plan
- Infrastructure Development Plan

PARTNERS

- **Civil Service Commission (CSC):** NCI is recognized/accredited as the ICT training arm of and for the government.

- **Chief Information Officers Forum (CIOF):** Provision of Resource Speakers, promotion of seminar-workshops, inclusion of Academy modules in CIO capability development initiatives.

- **Information Systems Audit and Control Association (ISACA):** Provision of Resource Speakers.

- **Commission on Higher Education (CHED):** Implementation of the Primer Series.

- **UP-National College of Public Administration and Governance (NCPAG):** Provision of Resource Persons.

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PARTNERS (continued)

- **State Universities and Colleges (SUCs):** Implementation of the Primer Series and provision of Resource Speakers in the roll-out of the Academy modules in the regions.

- **Local Government Units (LGUs):** Promotion and roll-out of the Academy modules in the regions.

- **RedFox, Microsoft, Intel:** Industry partners.

LESSONS LEARNED

- Integration of the Academy modules to existing capacity-building programs facilitates institutionalization.

- Localization of content, actual/live case studies, best practices and online examples contributes to a robust module.

- Multi-sector partnerships as well as Public-Private Partnerships (PPPs) play a vital role in the implementation and success of the seminar-workshops.

- Adoption of a competency-based M&E tool ensures an effective and dynamic capacity development program.

- Development of agency specific outputs (draft plans, frameworks, policies) adds value to the seminar-workshops.

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FUTURE PLANS

Future plans basically include the development and/or implementation of the following:

- A comprehensive, high-level ICT for Development Programme customized for Philippine government managers and executives

- Strengthened delivery of the Academy modules

- Continuous enhancement of the Academy modules

- Flexible options for the Academy implementation

- Capability building of resource persons through Training of Trainers and networking

- Continuous implementation of competency-based M&E

- Enhancement of M&E capability of NCI and staff

- Multi-stakeholder/PPP partnerships

- Wide dissemination of the Programme through various marketing and promotions media to different sectors in the government in the three (3) major island groups

- Introduction of APCICT learning resources to eGovernance professionals in government
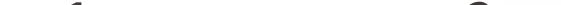
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FUTURE PLANS (continued)

■ For 2014, NCI plans to conduct 25 seminar-workshops, whether as "independent" or "integrated" implementations, as follows:

Seminar-Workshop	1st Semester	2nd Semester
ICTD Essentials [Modules 1-5]	1	2
Network and Information Security and Privacy [Module 6]	1	2
eGovernment Project Management [Module 7]	1	2
ICT for Disaster Risk Reduction, Climate Change, Green Growth & Sustainable Development. [Modules 9-10]	1	1
Social Media for Development [Module 11]	1	2
Management Program on eGovernance [Modules 2,5]	1	1
Information Systems Strategic Planning [Module 4]	2	2
Managing ICT Services in Government [Modules, 3,4,6]	1	2
IT Audit, Security and Governance [Modules 2, 5, 6]	1	1
Enterprise Architecture and eServices Strategic Planning [Modules 3,4,5]	1	2

■ The Academy modules will likewise be integrated in the eGovernment Management Program of NCI.

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