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# **National Training on Digital Government and Transformation**

# *5-7 June 2024 (Tashkent)*

# **BACKGROUND**

The Asian and Pacific Training Centre for ICT for Development (APCICT/ESCAP), in partnership with the Ministry of Digital Technologies of the Republic of Uzbekistan and UNDP Uzbekistan, is organizing a national training on Digital Government and Transformation on 5-7 June 2024. The training will provide an overview of how digital technologies can enhance the quality of governance and public administration. It will focus on key principles that are considered essential for formulating effective digital government strategies and policies. The training provides an overview of how digital technologies can be used to improve the quality of governance and public administration. It highlights and builds on the key principles that are considered useful for digital government strategy and policy. It emphasizes the need for an overarching long-term strategy on digital government initiatives, and the common pillars that are considered to underpin such a strategy, including digital infrastructure, digitally enabled services, and capacity building and regulatory policies.

# **OBJECTIVES**

At the end of the programme, participants are expected to:

* Have greater appreciation of the growing pervasiveness of digital technologies in our public and private spheres and how the adoption of these technologies can impact governance;
* Understand the causes of failures of digital government projects; explore the use of design thinking in public service delivery; and discuss collaborative and participatory tools and methods to encourage both citizens and civil servants to participate in the design of digital government services;
* Explain components of Digital Government strategies and plans, and the associated processes; expand on the regulations and legal framework required for effective digital government transformation; and
* Understand the different phases involved in implementing a digital government project life cycle; explore the emerging trends in digital government program implementation.

# **TARGET PARTICIPANTS**

* This training targets managers and mid-level professionals from central and local governments, as well as government officials responsible for the development and implementation of digital initiatives.

**PROGRAMME**

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| Time | 5 June 2024  |
| 09:30 – 10:00 | **Registration** |
| 10:00 – 10:30 | **Opening Session****Welcome Remarks**Remarks by Oleg Pekos First Deputy Minister of Digital TechnologiesRemarks by Mr. Kiyoung Ko, Director, APCICT/ESCAPRemarks by Anas Qarman, UNDP Resident Representative a.i.**Group Photo** |
| 10:30-11:30 | **Session 1: Digital Technology in Everyday Life and Governance***Self-introduction of participants.*The session discusses the growing pervasiveness of digital technologies in our public and private spheres, and how the adoption of these technologies can impact governance; elaborates on the causes of failure of digital government projects; and establishes the linkages between Sustainable Development Goals agenda-related values of good governance and how digital technologies can help achieve them. |
| 11:30-13:00 | **Session 2: Design Approaches for Digital Government**The session explores the use of design thinking in public service delivery. It discusses collaborative and participatory tools and methods to encourage citizens and civil servants to participate in the design of digital government services. |
| 13:00-14:00 | **Lunch Break** |
| 14:00-15:30 | **Session 3: Digital Government Strategies**The session explains components of digital Government strategies and plans, and the associated processes; discusses the key components of a digital government strategy; and expands on the regulations and legal framework required for effective digital government transformation.**Discussions and Wrap-up** |
| 15:30-16:00 | **Session 4: Digital Government Strategies (continued)**National Presentation: Digital Government & Transformation Strategy in Uzbekistan(Presenter identified by Ministry of Digital Technologies) |
| 16:00-16:20 | **Coffee break** |
| 16:20-17:00 | **Session 5: Implementing Digital Government Programs and Projects**The session discusses sector-specific cases where digital government programs can contribute to citizen-centric services; introduces the different phases involved in implementing a digital government project life cycle; and explores the emerging trends in digital government program implementation. |

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| Time\* | 6 June 2024 |
| 9:30-10:00 | **Registration** |
| 10:00-11:00 | **Session 6: Implementing Digital Government Programs and Projects (continued)****Group Discussion and Presentations** |
| 11:00-12:00 | **Session 7: Inclusive Digital Development – Digital Society**The session focuses on the concept of inclusive digital development and highlights the role of digital inclusion in achieving the goal of leaving no one behind in the digital transformation process. The session explores the impact of digital society on communities and individuals, including the surveillance culture and the need to protect data rights. |
| 12:00-13:00 | **Session 8: Inclusive Digital Development – Digital Economy, Digital Politics**The training session explores the components of inclusive digital development, including the digital economy and digital politics. It discusses the benefits and challenges associated with these components, such as the electronic buying and selling of goods in the digital economy and the electronic exchange of information in digital politics. The session emphasizes the importance of policies and programs needed to implement an inclusive digital development strategy in these areas |
| 13:00-14:00 | **Lunch Break** |
| 14:00-16:00 | **Session 9: The development of ICT infrastructure effectively promotes the expansion of the digital economy**. |
| 16:00-16:20 | **Coffee break** |

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| Time\* | 7 June 2024 |
| 9:00-9:30 | **Registration** |
| 9:30-11:00 | **Session 10: Emerging Technologies**The session discusses key emerging digital government trends; explores the potential of Artificial Intelligence technologies in digital government and highlights the ethical concerns associated with artificial intelligence; and discusses the need for and importance of robust data governance and digital identity systems. |
| 11:00-12:30 | **Session 11: Digital Government Reforms: The Way Forward** The concluding session provides recommendations and actions for governments to fully realize the promises of digital government and transformation while proactively responding to their challenges. |
| 12:30-14:00 | **Lunch Break** |
| 14:00-15:00 | **Session 12: Discussion and Wrap-up** |
| 15:00-16:00 | **Awarding certificates and Closing remarks by First deputy Minister Oleg Pekos**  |