



Uzbekistan National Webinar on Digital Government and Transformation

26 to 28 September 2022 (Virtual, via Zoom)

BACKGROUND

The Asian and Pacific Training Centre for ICT for Development (APCICT/ESCAP), in partnership with the E-Government Projects Management Center under the Ministry for Development of Information Technologies and Communications of the Republic of Uzbekistan, is organizing a **National Webinar on Digital Government and Transformation for Uzbekistan** on 26-28 September 2022. The event is targeted to senior government officials and policymakers, including heads of departments and divisions responsible for the development and implementation of digital initiatives in the country.

The webinar will provide an overview of how digital technologies can be used to improve the quality of governance and public administration in Uzbekistan. It will highlight and build on the key principles that are considered useful for digital government strategy and policy. It will also emphasize the need for an overarching long-term strategy on digital government initiatives, and the common pillars that are considered to underpin such a strategy, including digital infrastructure, digitally enabled services, and capacity building and regulatory policies.

LEARNING OUTCOMES

At the end of the programme, participants are expected to:

- Have greater appreciation of the growing pervasiveness of digital technologies in our public and private spheres and how the adoption of these technologies can impact governance;
- Understand the causes of failures of digital government projects; explore the use of design thinking in public service delivery; and discuss collaborative and participatory tools and methods to encourage both citizens and civil servants to participate in the design of digital government services;
- Explain components of Digital Government strategies and plans, and the associated processes; expand on the regulations and legal framework required for effective digital government transformation; and
- Understand the different phases involved in implementing a digital government project life cycle; explore the emerging trends in digital government program implementation.

TARGET AUDIENCE

- The event is targeted to senior government officials and policymakers, including heads of departments and divisions responsible for the development and implementation of digital initiatives in Uzbekistan.

STRUCTURE

- The webinar will be held on 26-28 September 2022 via Zoom from 10:00am to 1:00pm, Tashkent time (UTC+5). It will consist of a series of lectures, group discussions, and presentations.

CONTACTS

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PROGRAMME AGENDA

Uzbekistan National Webinar on Digital Government and Transformation

26 to 28 September 2022

10:00am – 1:00pm, Tashkent time (UTC+5); via Zoom

Time*	26 September 2022 (Monday)
10:00 am - 11:20 am	<p>Opening</p> <ul style="list-style-type: none"> Welcome Remarks, Mr. Kiyoung Ko, Director, APCICT/ESCAP Remarks by Mr. Aziz Mukhitdinov, Director, E-Government Projects Management Center Group Photo <p>Session 1: Digital Technology in Everyday Life and Governance The session discusses the growing pervasiveness of digital technologies in our public and private spheres, and how the adoption of these technologies can impact governance; elaborates on the causes of failure of digital government projects; and establishes the linkages between Sustainable Development Goals agenda-related values of good governance and how digital technologies can help achieve them.</p>
11:20 am – 11:30 am	<i>Break</i>
11:30 am - 1:00 pm	<p>Session 2: Design Approaches for Digital Government The session introduces socio-technical perspectives of digital government; explores the use of design thinking in public service delivery; and discusses collaborative and participatory tools and methods to encourage both citizens and civil servants to participate in the design of digital government services.</p>
Time*	27 September 2022 (Tuesday)
10:00 am - 11:20 am	<p>Session 3: Digital Government Strategies The session explains components of digital Government strategies and plans, and the associated processes; discusses the key components of a digital government strategy; and expands on the regulations and legal framework required for effective digital government transformation.</p> <p>National presentation on Uzbekistan’s Digital Government and Transformation Strategy: <i>Representative from the E-Government Projects Management Center, Ministry for Development of Information Technologies and Communications of the Republic of Uzbekistan</i></p>

11:20 am – 11:30 am	<i>Break</i>
11:30 am – 1:00 pm	<p>Session 4: Implementing Digital Government Programs and Projects The session discusses sector-specific cases where digital government programs can contribute to citizen-centric services; introduces the different phases involved in implementing a digital government project life cycle; and explores the emerging trends in digital government program implementation.</p>
Time*	28 September 2022 (Wednesday)
10:00 am – 11:20 am	<p>Session 5: Emerging Technologies The session discusses key emerging digital government trends; explores the potential of Artificial Intelligence technologies in digital government and highlights the ethical concerns associated with artificial intelligence; and discusses the need for and importance of robust data governance and digital identity systems.</p> <p>Presentation: Digital Government and Cloud Technologies <i>Mr. Manu Shukla, Head, Government Transformation (India & South Asia), Amazon Web Services</i></p>
11:20 am – 11:30 am	<i>Break</i>
11:30 am – 1:00 pm	<p>Session 6: Digital Government Reforms: The Way Forward The concluding session provides recommendations and actions for governments in order to fully realize the promises of digital government and transformation while at the same proactively responding to their challenges.</p> <p>Closing</p>

(*) Tashkent time