Webinar on using ICT to fight COVID19

Singapore’s experience in responding to the COVID-19 pandemic using ICT

Mr. Freddy TAN
Singapore’s Strategy in combating COVID-19

• Communications
• Contact Tracing
• Where to go
  • Flugowhere
  • Maskgowhere
• Social Distancing
  • SpaceOut
• Report irresponsible behavior
Media Channels to combat against rumors

Websites, Social Media & Mobile Apps

Official websites

Gov.sg social media channels

Keeping the public informed on the latest COVID-19 situation in Singapore

COVID-19: 11 Mar Update

As of 12pm:
New cases: 12
Total cases in Singapore: 178
Discharged today: 3
Total discharged: 96
Total remaining in Hospital: 82

Of the new cases, 1 is part of the SAFRA Jurong cluster, 8 are imported cases, 1 is linked to an imported case, and 2 are unlinked.

Most in hospital are stable or improving. 9 are in the intensive care unit – three less than yesterday.

[Sent by Gov.sg]

go.gov.sg/moh11mar

8:30 PM
Contact Tracing - TraceTogether

What is TraceTogether and how does it work?

TraceTogether is a contact-tracing smartphone app that enables the Ministry of Health (MOH) to quickly track people who have been exposed to confirmed coronavirus cases.

1. Users can download the app on the Apple App Store or the Google Play Store.
2. Users must input their mobile phone number for MOH to be able to contact them quickly. The number is the only data collected by the Government through the app.
3. During the initial set-up, users must give their explicit consent to be able to use the app.
4. Users will then have to enable push notifications and location permissions, and keep the Bluetooth function on their phones turned on.
5. This is because the app uses short-distance Bluetooth signals that are exchanged between phones to detect other TraceTogether users in close proximity.
6. Official contact tracers who call users will provide a code that users can match with a corresponding verification code on their app.
   - Once authenticated, users will be given a PIN number that allows submission of logs when entered.
   - Official contact tracers will not ask for personal financial details or transfer of money.
FluGoWhere & MaskGoWhere

To help citizens locate nearest locations for help

Number of participating clinics: 811

The Public Health Preparedness Clinics (PHPCs), as well as polyclinics, will provide special subsidies for Singapore Citizens and Permanent Residents diagnosed with respiratory illnesses (e.g. common cold).

Please bring along your NRIC or birth certificate, along with your PG/MG/PA and CHAS card, where applicable.

Flu Go Where is brought to you by the following agencies:
Social Distancing – SpaceOut & Safedistpark
Reporting irresponsible behavior
THANK YOU