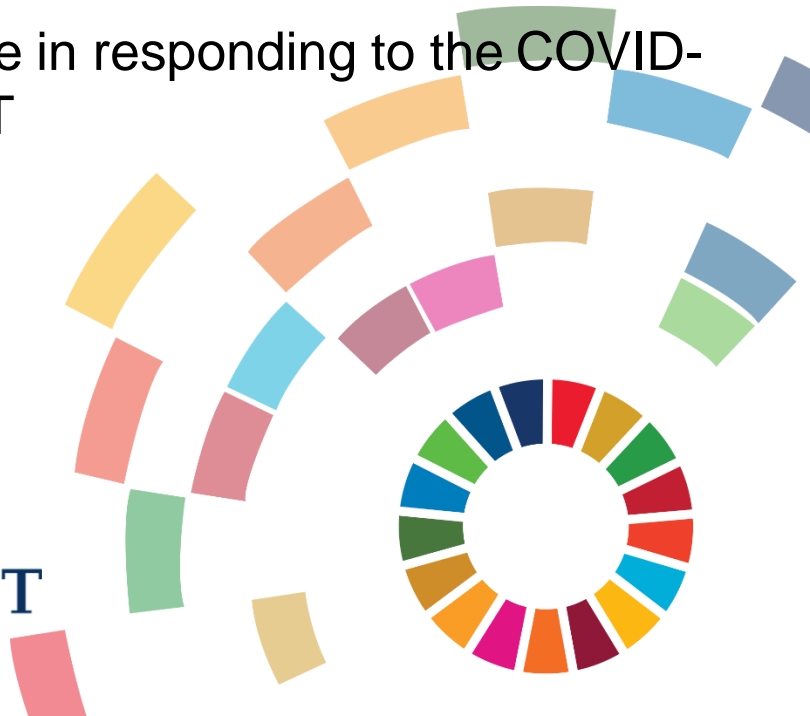


Webinar on using ICT to fight COVID19

Singapore's experience in responding to the COVID-19 pandemic using ICT

Mr. Freddy TAN



Singapore's Strategy in combating COVID-19

- Communications
- Contact Tracing
- Where to go
 - Flugowhere
 - Maskgowhere
- Social Distancing
 - SpaceOut
- Report irresponsible behavior



Media Channels to combat against rumors

🖥️📱 Websites, Social Media & Mobile Apps

Official websites

Gov.sg social media channels

Keeping the public informed on the latest COVID-19 situation in Singapore



Contact Tracing - TraceTogether

What is TraceTogether and how does it work?

TraceTogether is a contact-tracing smartphone app that enables the Ministry of Health (MOH) to quickly track people who have been exposed to confirmed coronavirus cases.

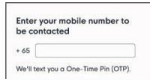
1 Users here can download the app on the Apple App Store or the Google Play Store.



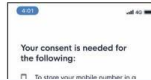
Help stop the spread of COVID-19 by turning on
If you have close contact cases, we help the Ministry of Health (MOH) call you more often.

Your data is never collected, or confirmed cases.

2 Users have to input their mobile phone number for MOH to be able to contact them quickly. The number is the only data collected by the Government through the app.



3 During the initial set-up, users have to give their explicit consent to be able to use the app.



4 Users will then have to enable push notifications and location permissions, and keep the Bluetooth function on their phones turned on.



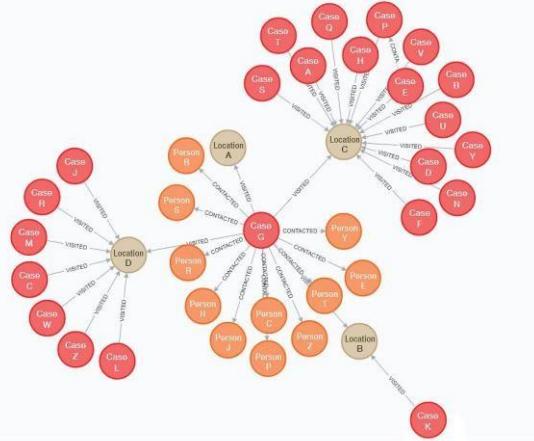
5 This is because the app uses short-distance Bluetooth signals that are exchanged between phones to detect other TraceTogether users in close proximity.



6 Official contact tracers who call users will provide a code that users can match with a corresponding verification code on their app.

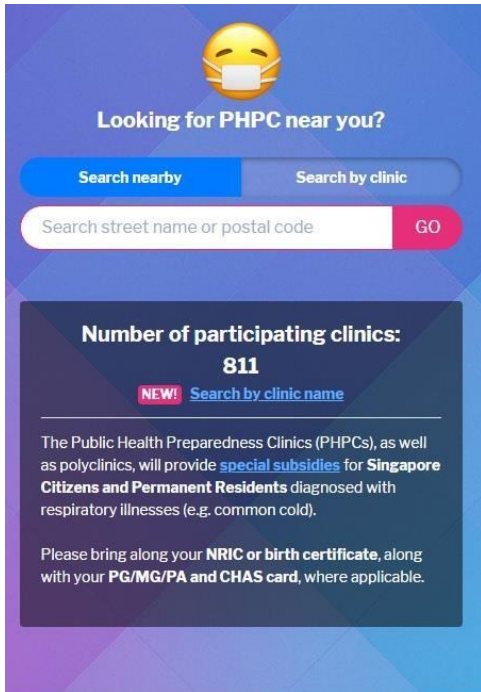


- Once authenticated, users will be given a PIN number that allows submission of logs when entered.
- Official contact tracers will not ask for personal financial details or transfer of money.



Sources: GOVTECH, MINISTRY OF HEALTH PHOTOS: GOVTECH STRAITS TIMES GRAPHICS

FluGoWhere & MaskGoWhere



Looking for PHPC near you?

Search nearby | Search by clinic

Search street name or postal code GO

Number of participating clinics:
811
NEW! [Search by clinic name](#)

The Public Health Preparedness Clinics (PHPCs), as well as polyclinics, will provide [special subsidies](#) for **Singapore Citizens and Permanent Residents** diagnosed with respiratory illnesses (e.g. common cold).

Please bring along your **NRIC or birth certificate**, along with your **PG/MG/PA and CHAS card**, where applicable.

To help citizens locate nearest locations for help



MASK GO WHERE

WHERE TO COLLECT YOUR MASKS?

Enter your postal code, e.g. 882801 GO

Collect your mask at the **designated RC** in your area, at the **specified day and time**.

Each household is entitled to collect a **package of 4 masks**.

Distribution will start from **2pm on Saturday, 1 February 2020** and is expected to be completed by **Sunday, 9 February 2020**.

Flu Go Where is brought to you by the following agencies:



Social Distancing – SpaceOut & Safedistpark

NTUC FairPrice Xtra - Hyper Vivo

Malls Supermarkets Post Offices

Legend

- Max (100%)
- Crowded (76-99%)
- Some Crowd (50-75%)
- Not Crowded (< 50%)
- No Data
- Closed

istparks.nparks.gov.sg

Safe Distance @ Parks

Find address or place

Legend

Visitorship Status

- High - This area is currently experiencing high visitorship. Please refrain from visiting this area now.
- Moderate - If you are visiting, please ensure a safe distance of at least 1 metre apart from others.
- Low - If you intend to visit our gardens and parks, please ensure a safe distance of at least a metre apart from others.

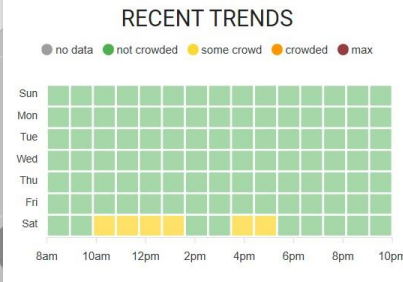
Do check back on this portal for the visitorship status.

NTUC FairPrice Xtra - Hyper Vivo

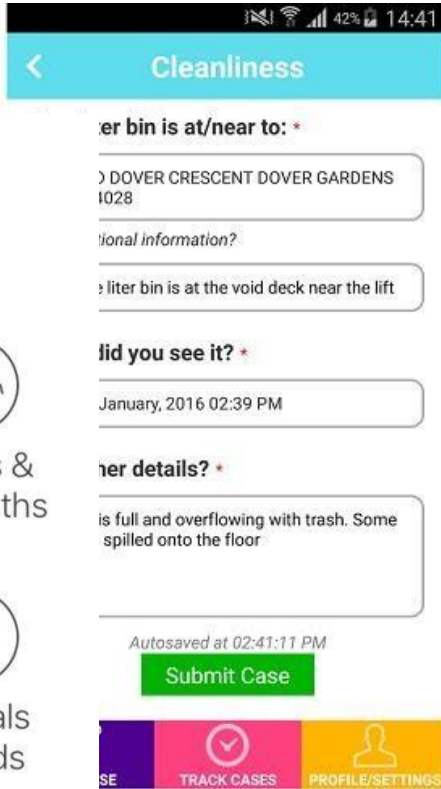
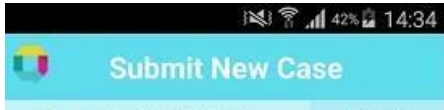
1 HARBOURFRONT WALK #B2-23/01-23, S098585

NOT CROWDED

LAST UPDATED: 26 April 2020, 04:00 PM



Reporting irresponsible behavior



THANK YOU

